

#### SEIBERT CHIROPRACTIC

Established 1990

#### SHARON M. SEIBERT, D.C.

12344 Oak Knoll Rd., Suite A Poway, California 92064

Tel: (858) 679-3777 • Fax: (858) 679-3797 www.SeibertChiro.com

# **OFFICE PAYMENT POLICIES**

It is our policy in this office to maintain your account on a current basis.

Charges for chiropractic treatment are due at the time of service. For massage, full payment will be required prior to your appointment.

As a courtesy to our patients, our office will be happy to verify and bill your insurance.

You (the patient) are responsible for all charges incurred in our office. We will do our best to verify benefits prior to your appointment. Should we not receive verification, subsequent visits will remain on a <u>self-pay</u> basis until insurance has been verified. This policy does not exclude the patient from their co-payments or deductible.

Please remember this disclaimer from your insurance company. "Eligibility verification is not a guarantee of payment. Payment is subject to eligibility and benefit at the time of services are rendered. Final determination will be made by the Health Plan at time of payment".

Additionally, there will be a 1.5% service charge applied to all outstanding balances 6 months after release from care. Should we find it necessary to file with Small Claims Court to collect these fees, all costs incurred will be added to your balance, per California Code Section 1717.5.

If you have any questions regarding your account, we will be glad to answer them.

I have read and understand the above policy.

PRINT NAME	SIGNATURE	DATE



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### OFFICE CANCELLATION POLICY

Our mission is to provide quality chiropractic care in a timely fashion. Late arrivals, last minute cancellations, and "no-shows" inconvenience many of our patients who need prompt access to care.

### **Cancelling Appointments**

Certain appointment times are often in high demand, your early cancellation allows other patients to receive proper care. For patients who need to cancel their appointment, we ask that you call at least 24 hours in advance. To cancel your appointment, please give us a call at 858.679.3777, if you are unable to reach us directly, please leave a detailed message on our voicemail. We will return your call as soon as possible.

#### Late Cancellations

An appointment that is cancelled <u>without</u> 24-hour notice is considered a *late cancellation*. The first occurrence there will be no charge. The 2<sup>nd</sup> occurrence will result in \$55.00 charge that will be added to your account.

#### **Missed Appointments**

An appointment that is missed without notice is considered a "missed appointment." The first occurrence there will be no charge. On the 2nd occurrence, failure to be present at your appointment time will result in a \$55.00 charge that will be added to your account.

The policies listed above apply to additional service appointments as well. Additional services include but are not limited to: Cranial Work, Cold Laser, and Graston.

### New Patient Cancellations/Missed Appointments

Due to the large block of time needed for a New Patient appointment, late cancellations or no-shows can cause schedule complications and added expenses for the office. This will result in a \$80.00 charge that will be added to your account.

# Massage Cancellations/Missed Appointments

Due to limited availability for massage appointments, late cancellations or no-shows will result in a \$60.00 charge that will be debited from your card on file. Pre-paid massages will also be charged immediately.

We understand that there may be issues beyond your control (i.e. death in the family, hospitalization, auto accident, etc), for these special circumstances, please speak with our office manager directly

PRINT NAME	SIGNATURE	DATE

#### **Informed Consent**

To the Patient: Please read this entire document prior to signing it. It is important that you understand the information contained in this document. Please ask questions before you sign if there is anything that is unclear.				
The Nature of the Chiropractic Adj  The primary treatment I use as a Doct to treat you. I may use a mechanical in joints. That may cause an audible "po- knuckles. You may feel a sense of mo-	or of Chiropractic is spinal manipulanstrument or my hands upon your bop" or "click", much as you have exp	dy in such a way as to move your		
Analysis/Examination/Treatment				
As part of the analysis, examination, and treatment, you are consenting to the following procedures:				
_x_ Spinal Manipulative Therapy	_x_ Palpation	_x_ EMS (Electrical Muscle Stimulation)		
_x_ Range of Motion Testing	_x_ Orthopedic Testing	_x_Cold Laser Therapy		
_x_ Muscle Strength Testing	_x_ Postural Analysis			
_x_ Ultrasound	_x_ Hot/Cold Therapy			
_x_ Radiographic Studies	_x_ Vital Signs			
Other (Please Explain)	_x_ Neurological Testing			

### The Material Risks Inherent in Chiropractic Adjustment

As with any healthcare procedure, there are certain complications which may arise during chiropractic manipulation and therapy. These complications include, but are not limited to: fractures, disc injuries, dislocations, muscle strain, cervical myelopathy, costovertebral strains and separations, and burns. Some types of manipulation of the neck have been associated with injuries to the arteries in the neck leading to or contribution to serious complications including stroke. However, the instances of stroke are rare (1 in 1 million or 1 in 10 million). Some patients will feel stiffness and soreness following the first few days of treatment. I will make every reasonable effort during the examination and treatment to screen for contraindications to care; however, if you have a condition that would otherwise not come to my attention, it is your responsibility to inform me.

### The Probability of Those Risks Occurring

Patient Name:

Fractures are rare occurrences and generally result from some underlying weakness of the bone which I check for during the taking of your history and during examination and X-ray. Stroke has been the subject of

tremendous disagreement. The incidences of stroke are exceedingly rare and are estimated to occur between one in a million and one in ten million cervical adjustments. The other complications are also generally described as rare.

# The Availability and Nature of Other Treatment Options

Other treatment options for your condition may include:

- -Self-administered, over-the-counter analgesics and rest
- -Medical care and prescription drugs such as anti-inflammatory, muscle relaxants, and pain killers
- -Hospitalization
- -Surgery

If you chose to use one of the above noted "other treatment" options, you should be aware that there are risks and benefits of such options and you may wish to discuss these with your primary medical physician.

# The Risks and Dangers Attendant to Remaining Untreated

Remaining untreated may allow the formation of adhesions and reduce mobility which may set up a pain reaction further reducing mobility. Over time this process may complicate treatment making more difficult and less effective the longer it is postponed.

# DO NOT SIGN UNTIL YOU HAVE READ AND UNDERSTAND THE ABOVE.

I HAVE READ OR HAVE READ TO ME THE ABOVE EXPLANATION OF THE CHIROPRACITC ADJUSTMENT AND RELATED TREATMENT. I HAVE DISCUSSED WITH DR. SHARON SEIBERT, D.C. AND HAVE HAD MY QUESTIONS ANSWERED TO MY SATISFACTION BY SIGNING. BY SIGNING BELOW I STATE THAT I HAVE WEIGHED THE RISKS INVOLVED IN UNDERGOING TREATMENT AND HAVE DECIDED THAT IT IS IN MY BEST INTEREST TO UNDERGO THE TREATMENT RECOMMENDED. HAVING BEEN INFORMED OF THE RISKS, I HERE BY GIVE MY CONSENT TO TREATMENT.

Dated:	Dated:
Patient's Name	Dr. Sharon M. Seibert Dr. Sharon M. Seibert, D.C.
Signature	Doctor's Signature
Signature of Parent/Guardian (If a minor)	

### NOTICE OF PRIVACY PRACTICES

(MEDICAL)

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION.

PLEASE REVIEW IT CAREFULLY.

The Health Insurance Portability & Accountability Act of 1996 ("HIPAA") is a federal program that requires that all medical records and other individually identifiable health information used or disclosed by us in any form, whether electronically, on paper, or orally, are kept properly confidential. This Act gives you, the patient, significant new rights to understand and control how your health information is used. "HIPAA" provides penalties for covered entities that misuse personal health information.

As required by "HIPAA", we have prepared this explanation of how we are required to maintain the privacy of your health information and how we may use and disclose your health information.

We may use and disclose your medical records only for each of the following purposes: treatment, payment and health care operations.

- Treatment means providing, coordinating, or managing health care and related services by one or more health care providers. An example of this would include a physical examination.
- Payment means such activities as obtaining reimbursement for services, confirming coverage, billing or collection activities, and utilization review. An example of this would be sending a bill for your visit to your insurance company for payment.
- Health care operations include the business aspects of running our practice, such as conducting
  quality assessment and improvement activities, auditing functions, cost-management analysis, and
  customer service. An example would be an internal quality assessment review.

We may also create and distribute de-identified health information by removing all references to individually identifiable information.

We may contact you to provide appointment reminders or information about treatment alternatives or other health-related benefits and services that may be of interest to you.

Any other uses and disclosures will be made only with your written authorization. You may revoke such authorization in writing and we are required to honor and abide by that written request, except to the extent that we have already taken actions relying on your authorization.

You have the following rights with respect to your protected health information, which you can exercise by presenting a written request to the Privacy Officer:

- The right to request restrictions on certain uses and disclosures of protected health information, including those related to disclosures to family members, other relatives, close personal friends, or any other person identified by you. We are, however, not required to agree to a requested restriction. If we do agree to a restriction, we must abide by it unless you agree in writing to remove it.
- The right to reasonable requests to receive confidential communications of protected health information from us by alternative means or at alternative locations.
- The right to inspect and copy your protected health information.
- The right to amend your protected health information.
- The right to receive an accounting of disclosures of protected health information.
- The right to obtain a paper copy of this notice from us upon request.

We are required by law to maintain the privacy of your protected health information and to notice of our legal duties and privacy practices with respect to protected health information	o provide you with
notice of our legal duties and privacy practices many spirit	do by the terms of
This notice is effective as of	information that we
office.	**************************************

You have recourse if you feel that your privacy protections have been violated. You have the right to file written complaint with our office, or with the Department of Health & Human Services, Office of Civil Rights, about violations of the provisions of this notice or the policies and procedures of our office. We will not retaliate against you for filing a complaint.

Please contact us for more information:

For more information about HIPAA or to file a complaint:

The U.S. Department of Health & Human Services Office of Civil Rights 200 Independence Avenue, S.W. Washington, D.C. 20201 (202) 619-0257 Toll Free: 1-877-696-6775

#### NOTICE OF PRIVACY PRACTICES ACKNOWLEDGEMENT

Seibert Chiropractic 12344 Oak Knoll Rd., Ste. A Poway, CA 92064 (858) 679-3777

I understand that, under the Health Insurance Portability and Accountability Act of 1996 ("HIPAA"), I have certain rights to privacy regarding my protected health information. I understand that this information can and will be used to:

- Conduct, plan and direct my treatment and follow-up among the multiple healthcare providers who may be involved in that treatment directly and indirectly.
- Obtain payment from third-party payers

Initials:

Date:

Reason:

 Conduct normal healthcare operations such as quality assessments and physician certifications.

I have received, read and understand your *Notice of Privacy Practices* containing a more complete description of the uses and disclosures of my health information. I understand that this organization has the right to change its *Notice of Privacy Practice* from time to time and that I may contact this organization at any time at the address above to obtain a current copy of the *Notice of Private Practices*.

I understand that I may request in writing that you restrict how my private information is used or disclosed to carry out treatment, payment or health care operations. I also understand you are not required to agree to my requested restrictions, but if you do agree then you are bound to abide by such restrictions.

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# Electronic Health Records Intake Form

First Name:		Last Na	me:		
Email address:		10			
Preferred method of com	munication for pa	atient reminders	(Circle one): Emai	I / Phone / Mail	
DOB:/ G	ender (Circle one)	: Male / Female	Preferred Lan	guage:	
Smoking Status (Circle on	e): Every Day Smo	oker / Occasional	Smoker / Former S	Smoker / Never Sn	noked
Smoking Start Date (Opti	onal):				
Family Medical History (F	Record one diagno	sis in your family	history and the a	ffected	
Diagnosis (Write in below)	Father	Mother	Sibling:	Offspring:	
Example: Heart Disease		X			
Are you currently tak Medicatio		ons? (Include regu Dosage	larly used over the and Frequency (i	e counter medicat e. 5mg once a day	ions) /, etc.)
Do you have any medica	PENERAL PROPERTY AND ADDRESS OF THE PERENCE AND ADDRESS OF THE PENERAL PROPERTY ADDRESS OF THE PENERAL		Onset Date	Additional Cor	mments
Medication Name	Reaction	1	Offset Date	Additional Col	
☐ I choose to decline receipt of my clinical summary after every visit (These summaries are often blank as result of the nature and frequency of chiropractic care.)				ten blank as a	
Patient Signature:			Service and the service of the servi	Date:	
For office use only					
Height:	Weigh	nt:	Blood Pressure:	/	